### SUPPORT GROUPS FACILITATION FOR BELONGING. INCLUSION & EMPOWERMENT

## THE CRISSES

## DEFINITIONS

- > FACILITATOR
  - > MEMBER
  - > SYSTEM
- > SYSTEM MEMBER

- > SAFETY
- > SECURITY
- **COMMUNITY**
- > SUPPORT GROUP

- > COMMUNITY GROUP
- > MEET-UPS
  - **CULTURE**

## WHY DO WE WANT OR NEED SUPPORT GROUPS?

- > CONNECTING WITH OTHERS WHO UNDERSTAND
  - > EMOTIONAL SUPPORT
    - NORMALIZATION
    - > COPING SKILLS

- > PERSONAL GROWTH
- > IMPROVED MENTAL HEALTH
  - > A SENSE OF COMMUNITY
    - > ROLE-MODELING

# UNDERSTANDING HEIMPORTANCE

#### PREVENT RETRAUMATIZATION

- > INCREASE SYMPTOMS AND DISTRESS
  - > MORE HEADMATES TO TRIGGER
- > INTERFERES WITH QUALITY OF LIFE
  - > DELAY RECOVERY
  - > COMMUNITY MISTRUST

#### TOXIC INDIVIDUAL BEHAVIORS

- > INTERRUPTS, TALKS OVER, COMPETES
- > DOMINANT, AGGRESSIVE, DISTRACTS, IMPOSES OPINIONS
  - > PERSONAL ATTACKS, NAME-CALLING, BLAMING
  - > GOSSIPS, BREAKS CONFIDENCE, BREAKS BOUNDARIES
    - > WITHHOLDS SUPPORT, TRIVIALIZES

### TOXIC GROUP BEHAVIORS

- > POWER ISSUES: TOO PERMISSIVE, RESTRICTIVE
- > BOUNDARY PROBLEMS: TRIGGERING, RIDICULING
  - > SHAMING, EXILING MEMBERS
  - > BIG EGOS, PROMOTING IDOLIZATION
  - > EXCLUDING OR MARGINALIZING MEMBERS

#### PRACTICE CULTURAL HUMILITY

- > LEARN ABOUT CULTURAL HUMILITY
  - > ELIMINATE ECHO CHAMBERS
    - > AVOID GASLIGHTING
- > WELCOME MULTIPLY-MARGINALIZED MEMBERS
  - > RESPECT SUBJECTIVE REALITIES

## SAFER SUPPORT GROUPS

# BALANCE SAFETY & SUPPORT

- > SAFETY MAY BE CHANGE-RESISTANT
- > DEEP SHARES MAY NOT BE SAFE FOR OTHERS
  - > SOME MEMBERS NEED MORE SUPPORT

### A CULTURE OF SAFETY

- > CULTURE IMPACTS SAFETY & SUPPORT
- > HARMONIZE BOUNDARIES & VULNERABILITY
  - > VALUE DIVERSITY
  - > ADJUST AS NEEDED

#### DELIBERATE CULTURE DEVELOPMENT

- > BUILD TRUST
- > BELONGINGNESS
- > SHARE VULNERABILITY
- > CULTURAL ATMOSPHERE
- > SYNERGY (UNITY OF VISION)

## EMPOWERMENT FOR AGENCY & SELF-ADVOCACY

- > ACTIVE PARTICIPATION & VOICE
  - > BOUNDARIES & SELF-ADVOCACY
- > SELVES-HELP TOOLS & TECHNIQUES

- > IDENTIFY GOALS
- > SHARE RESPONSIBILITY
  - > EDUCATE EACH OTHER
- > BUILD A SUPPORT NETWORK

### FACILITATION SKILLS

- > ACTIVE LISTENING
  - > TURN-TAKING
- > SUMMARIZING & REFRAMING
  - > PROVIDING FEEDBACK
- > CREATING A SAFE ENVIRONMENT
  - > MODELING HEALTHY BEHAVIORS

#### PREVENT CONFLICTS & TOXIC BEHAVIORS

- > MONITORING SHAME TRIGGERS
  - > BUILD TRUST
- > ENCOURAGE OPEN AND HONEST COMMUNICATION
  - > ENCOURAGE SELF-REFLECTION
  - > USE CONFLICT RESOLUTION STRATEGIES
    - > ADDRESS CONFLICTS IMMEDIATELY
- > EMPOWER GROUP MEMBERS TO ADDRESS CONFLICTS

### TO USE THE BAN HAMMER

- > UTMOST CAUTION: AUTHENTIC GROUP MEMBERS
- > BAN WITH PREJUDICE: VERIFIED PLURALPHOBIC TROLLS

#### MODEL HEALTHY BEHAVIORS

- > UTILIZE RESOURCES & OUTSIDE SUPPORT
- MAINTAINING CLEAR BOUNDARIES & SET LIMITS
- > UNDERSTANDING YOUR& OWN TRIGGERS & EMOTIONAL RESPONSES
  - PRACTICE MINDFUL COMMUNICATION
    - > BUILD YOUR& OWN RESILIENCE
  - > PLAN HOW TO ADDRESS HARMFUL BEHAVIORS

#### SCREEN SUPPORT GROUP MEMBERS

- > GOAL & PURPOSE
- > MEMBERSHIP CRITERIA
- > APPLICATION PROCESS
  - > CHECK REFERENCES
- > NEEDS AND SAFETY OF EXISTING MEMBERS

- **BE TRANSPARENT**
- > ACCOMMODATIONS & CONNECTIONS
- > REVIEW THE SCREENING PROCESS

#### DEVELOP SAFER GUIDELINES

- > CONFIDENTIALITY, AGGRESSIVE LANGUAGE OR BEHAVIOR
- > ACTIVE PARTICIPATION AND RESPECTFUL COMMUNICATION
  - > TRIGGER TOPICS. & HOW TO SAFELY APPROACH THEM
    - > CONFLICTS OR TOXIC BEHAVIORS
    - > SELF CARE, SEEK SUPPORT: RESOURCES
      - > REVIEW AND UPDATE GUIDELINES

# SUMMARY

## RESOURCES

- > HTTPS://KINHOST.ORG/MOVEMENT/ SEE TAKING ACTION -> GROUP FACILITATION TIPS
  - > NEWS & UPDATES: UNITEDFRONT.SUBSTACK.COM
  - > ONLINE COURSES: HTTPS://PLURALITYRESOURCE.ORG
- > COACHING SERVICES: HTTP://LIBERATEDLIFECOACHING.COM